

## Receiving International Collect Calls

If you are an MCI International Calling Plan customer, you can have family and friends call you collect at home from overseas and pay the same low rates as if you called them.

1. Provide them with the access number for the country they are calling from
2. Instruct them to dial the access number, wait for an operator, and ask the operator to place a collect call to your home number

## Overseas Laptop Connection Tips

Visit our website, [www.mci.com/worldphone](http://www.mci.com/worldphone), to learn how to access the Internet and e-mail via your laptop when traveling abroad using the MCI Business Calling Card.

# The MCI Calling Card Guide

You'll find:

- How to place calls in the U.S. or abroad with your calling card
- Access Numbers for calls made outside the U.S. using your calling card

**Customer Service:**  
**1-800-444-1616**  
**[www.mci.com/service](http://www.mci.com/service)**



## How to Make Calls Using Your Calling Card

### When calling from the U.S., Puerto Rico, the U.S. Virgin Islands, or Canada:

1. Dial 1-800-888-8000
2. Enter your card number + PIN, listen for the dial tone
3. Dial the number you are calling:

#### Domestic Calls:

Area Code + Phone Number

#### International Calls:

011 + Country Code + City Code + Phone Number

### When calling from outside the U.S.:

1. Dial the access number of the country you are calling from
2. Follow the voice instructions or hold for an operator to complete the call

## Access Numbers for Calls Made Outside the U.S.

Argentina (CC)	Using Telefonica	0800-222-6249
	Using Telecom	0800-555-1002
Australia (CC) ◆	Using OPTUS	1-800-551-111
	Using TELSTRA	1-800-881-100
	Using AAPT	1-800-730-014
Austria (CC) ◆		0800-999-762
Brazil (CC)		0800-890-0012
Caribbean Countries (Including: Antigua, Bahamas, Barbados, British Virgin Islands, Cayman Islands, Dominica, Grenada, Jamaica, St. Lucia, Trinidad & Tobago, Turks and Caicos)		1-800-888-8000
China		108-12
Costa Rica ◆		0800-012-2222
France (CC) ◆		0-800-99-0019
Germany (CC) ●		0800-888-8000
Greece (CC) ◆		00-800-1211
Hong Kong (CC)		800-96-1121
Ireland (CC)		1-800-55-1001
Italy (CC) ◆	From All Phonest	800-90-5825
Japan (CC) ◆ ★	Using KDDI	00539-121
	Using NTT	0034-811-811
	Using IDC	0066-55-121
	Using JT	0044-11-121
Korea (CC)	Using KT	00729-14
	Using DACOM	00309-12
	Using ONSE	00369-14
	Phone Booths + Press red button, 03, then *	
Mexico (CC)	Using Telmex	001-800-674-7000
Netherlands (CC) ◆		0800-023-5103

New Zealand (CC)	Using Clear Communications	0800-99-77-44
	Using Telecom NZ	000-912
Philippines (CC) ◆		105-14
Puerto Rico		1-800-888-8000
Saudi Arabia (CC)		1-800-11
Spain (CC)		800-099-357
Switzerland (CC) ◆		0800-89-0222
Taiwan (CC) ◆		0080-113-4567
Thailand ★	From CAT Pay Phones	001-999-1-2001
	From TOT Pay Phones	1-800-0-001-20
United Kingdom (CC)		0800-279-5088

#### KEY

(CC) Country-to-Country calling available

★ Not available from public pay phone

◆ Public pay phones may require deposit of coin/phone card for dial tone

● Phone Service may be restricted by a few privately owned companies in central Frankfurt airports (Tele2)

**For additional country access numbers visit our website,  
[www.mci.com/worldphone](http://www.mci.com/worldphone), or call 1-800-736-1828.**

List below any additional countries and access codes that you want to remember.

Country	Access Code
_____	_____
_____	_____